
Sunday Oyediran

Toronto, ON (Willing to relocate)

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Senior Application Engineer | SaaS & Enterprise Platforms | Cloud & Automation

PROFESSIONAL SUMMARY

Senior Application Engineer with 7+ years of experience managing and integrating SaaS applications for organizations with 1,000–5,000+ users. Proven expertise in Google Workspace, Atlassian Suite, Slack, and custom enterprise platforms, including full lifecycle administration, automation, and API-based integrations. Adept at translating business needs into technical solutions, building and maintaining user-centric systems, and collaborating across technical and non-technical teams. Open-source contributor (GitHub: clockpals1) with a passion for privacy-first, scalable, and innovative technology.

KEY COMPETENCIES

- SaaS Application Management: Google Workspace, Atlassian Suite (Jira, Confluence), Slack, Zoom, Office 365, custom platforms
- User & Access Management: Administered platforms for 1,000+ users (northerncourierja.com), 5,000+ users (Bahia Grupo Piñero)
- Integration & Automation: API-based integrations, PowerShell, Python, Terraform, workflow automation
- Open Source & Documentation: Contributor to public GitHub projects, internal/external documentation, knowledge base
- Project & Stakeholder Management: Requirements gathering, cross-functional collaboration, vendor management
- Monitoring & Optimization: Application health, user feedback, process improvement
- Security & Compliance: RBAC, MFA, policy enforcement, privacy-first practices
- Communication: Translating technical concepts for all audiences, training, and support

PROFESSIONAL EXPERIENCE

SaaS Application Manager & Developer | Northerncourierja.com – Remote

Duration: November 2022 - May 2025

- Built, deployed, and managed a SaaS platform serving 1,000+ users, responsible for daily operations, user onboarding, and troubleshooting.
- Integrated third-party APIs and automated workflows to streamline business processes.
- Maintained platform security and compliance and responded to user feedback for continuous improvement.
- Provided Level 2 support for custom web applications used by field-operations teams; diagnosed code defects in PHP Core backends and JavaScript/React front-ends.

IT Support Operation Specialist | DBS Network – Toronto, ON

Duration: September 2022 – April 2025

- Led rack & stack, cabling, and mounting of 100+ VMware ESXi hosts and 1,200+ VMs across multiple data centers.
- Led integrations and automation initiatives, improving operational efficiency and user experience.
- Developed and maintained system documentation and user guides for staff and end-users.

IT System Administrator | Grand Bahia Principe Hotel and Resort – Jamaica

Duration: October 2021 – August 2023

- Led IT systems upgrade initiative across hotel infrastructure, reducing downtime by 30%.
- Managed and optimized enterprise applications for 5,000+ staff and guest users across multiple locations.
- Managed device provisioning, account setup, and troubleshooting tickets via internal support portal.
- Implemented Azure Virtual Desktop and SharePoint-based document management across departments.
- Segmented network using VLANs and implemented Windows-based PKI to support secure device access.
- Deployed and supported Azure Virtual Desktop, Windows Server, and SharePoint environments.
- Administered GPOs, Active Directory, DNS, and DHCP configurations across departments.

Web Developer

IJAM Solution Consult | Lagos, Nigeria | 2014– 2018

- Built internal tools using C#, ASP.NET, SQL and JavaScript, with documentation for all deployments.
- Managed web service integrations and optimized database models for reliability and performance

- Created scalable databases and APIs using SQL and MongoDB.
- Administered Azure SQL Databases; wrote and optimized T-SQL queries/stored procedures to support reporting applications.

EDUCATION

Advanced Diploma in Computer System Technology – Centennial College Progress – Scarborough, Ontario (2023 – 2025)

College Diploma in Information Technology - Excelsior Community College, Kingston, Jamaica (2019 – 2021)

Bachelor of Engineering in Computer Engineering – Osun State Polytechnics, Nigeria (2007 – 2012)

Certifications & Technical Skills

- **Certifications:** WHMIS & Workplace Safety, CISCO Introduction to Cybersecurity, CISSP (in progress)
- **Technical Skills:** Linux, C#, Python, PostgreSQL, MySQL, ASP.NET, GCP, Azure, Windows Server, JavaScript, Raspberry Pi, JIRA, GIT, Node.js, VMware, PowerShell, Active Directory, Okta SSO, MFA, RBAC, Terraform, Cloudflare, Microsoft 365, Docker, MongoDB, SolarWinds NPM, Splunk, Audit log analysis, Cybersecurity, Forensics, Ethical Hacking, TCP/IP, Web servers (Apache, IIS), Veeam, Azure Site Recovery

TECHNICAL PROJECTS

Open Source Projects | GitHub: clockpals1

- Developed and contributed to automation, integration, and monitoring tools, showcasing ability to build, document, and maintain production-ready applications.

Datacom Cybersecurity Job Simulation on Forage - May 2025

- Completed a simulation focussed on how Datacom's cybersecurity team helps protect its clients
- Investigated a cyberattack and produced a comprehensive report documenting findings and outlining key recommendations to improve a client's cybersecurity posture
- Conducted a comprehensive risk assessment

Datacom Introduction to Cloud Job Simulation on Forage - May 2025

- Completed a simulation focussed on understanding the DevOps engineering role at Datacom
- Registered an application on the cloud for a hypothetical client, WCD Bank
- Created a GitHub Action workflow

Mastercard Cybersecurity virtual experience program on Forage - May 2025

- Completed a job simulation where I served as an analyst on Mastercard's Security Awareness Team
- Helped identify and report security threats such as phishing
- Analyzed and identified which areas of the business needed more robust security training and implemented training courses and procedures for those teams

Tata Cybersecurity Security Analyst Job Simulation on Forage - May 2025

- Completed a job simulation involving identity and access management (IAM) for Tata Consultancy Services, collaborating with a Cybersecurity Consulting team.
- Acquired expertise in IAM principles, cybersecurity best practices, and strategic alignment with business objectives.
- Delivered comprehensive documentation and presentations, showcasing the ability to communicate complex technical concepts effectively.

Leadership & Campus Involvement

Treasurer, Centennial College Technology Club

- Led a team of students organizing tech workshops and hackathons; increased club participation by 40%.

Peer Mentor, Student Leadership & Mentoring Program

- Provided guidance to first-year students, helping them adjust academically and socially.

Vice President, African Students' Association

- Coordinated multicultural events and advocated for diversity and inclusion within the campus community.